

Complaint Letter to the Insurance Company about Unfair Accident Settlement

[Your Name]

[Address]

[Letter Date]

[Recipient's Name]

[Address]

[Subject: Subject of Letter] -Optional-

Dear [Recipient's name]

I am writing to you regarding my insurance policy, the reference number of which is #123456. I had made a claim after an accident in which I lost both my legs. As per my policy, in the case of any accident, all dues are to be paid by the company. Even though I had attached the bills of the hospital where I was treated and am still under treatment, the company has reimbursed me with half of what has been claimed. I am unclear about the reason behind. I want to be explained how could I be compensated with half the amount when the policy says that full reimbursement would be made in the case of any health issues, accidents etc. You should have informed me if the proof documents were not sufficient. I am not satisfied with what I have been compensated. I am sending this cheque back and want you to make a reimbursement of the same amount that was claimed or otherwise explain on what basis the compensation has been made. I shall be waiting for a prompt and clear response. Thank you!

Sincerely,

[Your Name]

[Your Title] -Optional-